



Office of the Ohio Consumers' Counsel

Your Residential Utility Consumer Advocate

CONSUMERS' FACT SHEET

Office of the Ohio Consumers' Counsel

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SUMMER CRISIS PROGRAM

Summer electric assistance available for low-income households

Help is available for eligible Ohioans trying to cope with the summer heat. Under the Summer Crisis Program, consumers of regulated utilities may qualify to receive a benefit amount up to \$300 while customers of unregulated utilities can receive a benefit not to exceed \$500. These benefits can be used to help pay an electric bill or central air conditioning repair.

To be eligible for assistance, households must have a gross annual income that is at or below 175 percent of the federal poverty guidelines. In addition to the income guidelines, applicants must also either:

- ▶ Have a member in the household who is 60 years of age or older; or
- ▶ Have a member who has a medical necessity verified by physician documentation.

Participants in the PIPP Plus year-round payment program will not be eligible for Summer Crisis Program monetary assistance. However, PIPP Plus clients may be eligible to receive a fan or air conditioner if they have not received one from the program in three years.

Additional Information

To apply for the Summer Crisis Program, consumers need to contact their local community action agency. The community action agency determines the level of benefits that can be provided. The program is available from July 1 until August 31.

For additional information on the Summer Crisis Program or to locate the nearest community action agency, consumers should contact the Ohio Development Services Agency (ODSA) consumer hotline at 1-800-282-0880 or TDD 1-800-686-1557 or via the Internet at www.oacaa.org.

2019 Income Guidelines

Size of household*	Total Gross Annual Household Income			
	135% (Lifeline)	150% (PIPP Plus)**	175% (HEAP)**	200% (HWAP)
1	\$16,862	\$18,210	\$21,245	\$24,980
2	\$22,829	\$24,690	\$28,805	\$33,820
3	\$28,796	\$31,170	\$36,365	\$42,660
4	\$34,763	\$37,650	\$43,925	\$51,500
5	\$40,730	\$44,130	\$51,485	\$60,340
6	\$46,697	\$50,610	\$59,045	\$69,180
7	\$52,664	\$57,090	\$66,605	\$78,020
8	\$58,631	\$63,570	\$74,165	\$86,860

* For families/households with more than 8 persons, please contact your local community action agency.
** PIPP Plus and HEAP guidelines follow the state fiscal year and are updated in July.