



Speakers Bureau

Providing education and resources about utilities services.

Your Residential Utility
Consumer Advocate

Office of the Ohio
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BIO**



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Kathryn Metz

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Kathryn Metz is a Senior Outreach and Education Specialist with the Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate. She joined the OCC in January 2023.

As a Senior Outreach and Education Specialist, Kathryn delivers presentations on a variety of utility topics, including electric, natural gas, telephone and water for social and human service agencies, community and professional organizations and other interested groups. She also educates Ohio consumers about the OCC's work by attending shows and fairs and speaking with Ohio consumers, answering their questions and distributing fact sheets. Kathryn coordinates OCC's outreach in Central and Southern Ohio.

Before joining the OCC, Kathryn worked as an outreach coordinator at The Ohio State University's Center for Slavic, East European and Eurasian Studies. She also served as a humanitarian aid worker along the Balkan route of migration in Bosnia and Serbia. Her background in human rights and education has equipped her to educate and advocate for the rights of Ohio consumers.

Kathryn earned a Bachelor of Arts degree in History from The Ohio State University and a Master of Arts in Human Rights Law from the Central European University in Budapest, Hungary.

The Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.

To receive utility information, brochures, or schedule a presentation, residential consumers may call 1-877-742-5622 toll free in Ohio or visit the OCC website at www.occ.ohio.gov.

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