



Speakers Bureau

Providing education and resources about utilities services.

Your Residential Utility
Consumer Advocate

Office of the Ohio
Consumers'
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**SPEAKER
BIO**



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Ray Foeller

Biographical Information

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Ray Foeller is a senior outreach and education program specialist with the Office of the Ohio Consumers' Counsel (OCC), the residential utility advocate. He joined the OCC as a compliance investigator in November 1997 and moved to the Communications Department in December 1998.

As a specialist, Ray's responsibilities include giving speeches to community and professional organizations on a wide range of utility topics including electric, natural gas, telephone and water. He also attends shows and fairs to increase awareness of OCC's services by speaking with consumers, answering their questions and distributing information such as fact sheets, brochures and newsletters.

Before joining the OCC, Ray worked as a national product specialist with Simon and Schuster Education Publishing in its school division group focusing on Language Arts textbooks. Ray's education background has helped him to make complex utility issues understandable to Ohio citizens.

Ray earned a Bachelor of Arts degree in English and a Master of Arts in English Education from The Ohio State University.

The Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.

To receive utility information, brochures, or schedule a presentation, residential consumers may call 1-877-742-5622 toll free in Ohio or visit the OCC website at www.occ.ohio.gov.

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