



Resolution

Office of the Ohio Consumers' Counsel Governing Board

In Honor of Susan Loe

WHEREAS, Susan Loe has provided the Office of the Ohio Consumers' Counsel with exemplary service for the past four years, after working for the state of Ohio for over 30 years; and

WHEREAS, Susan Loe has served as Director of Operations for the agency, directing the agency's human resources, payroll, purchasing and information technology areas; and

WHEREAS, Susan Loe has served as the Secretary to the Governing Board since May 2023; and

WHEREAS, Susan Loe has been instrumental in ensuring that the OCC has the resources to efficiently and effectively advocate for Ohio's residential utility consumers; and

WHEREAS, Susan Loe provided leadership, developed and oversaw a strategic planning process, including strong financial integration, to ensure the agency's short and long-term goals were met; and

WHEREAS, Susan Loe assisted in the preparation of OCC's budget, which helped ensure that the agency had the funding necessary to achieve its objectives; and

WHEREAS, Susan Loe led the process to strengthen the level of expertise at the OCC through the recruiting and hiring of exceptional talent; and

WHEREAS, Susan Loe served as an outstanding leader during organizational changes and transitions at the OCC; and

WHEREAS, Susan Loe will surely be missed by everyone who works at the OCC; and

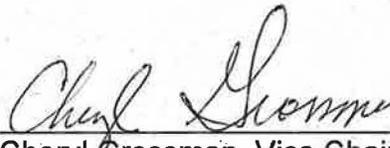
WHEREAS, the Governing Board of the Ohio Consumers' Counsel with the Agency Director wishes to publicly acknowledge the tireless efforts and lasting contributions of **Susan Loe** to the Governing Board and to the Office of the Ohio Consumers' Counsel.

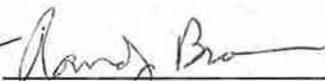
NOW, THEREFORE, BE IT RESOLVED that the Governing Board of the Ohio Consumers' Counsel, by unanimous vote, extends to **Susan Loe** its highest commendation and sincerest appreciation for her years of dedicated service to the Office of the Ohio Consumer's' Counsel and the Governing Board of the Ohio Consumers' Counsel and,

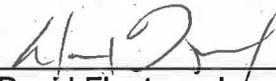
BE IT FURTHER RESOLVED that on this twentieth day of January in the year two thousand and twenty-six, the Governing Board of the Ohio Consumers' Counsel wishes **Susan Loe** success, fulfillment, and happiness in all her future endeavors.

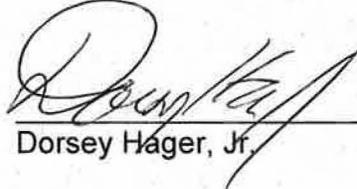
Signed this 20th day of January, 2026, by the Governing Board of the Ohio Consumers' Counsel:

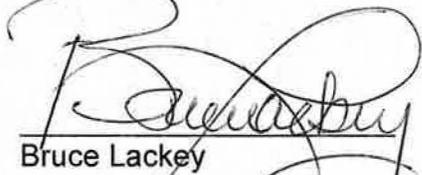

Michael Watkins, Chair


Cheryl Grossman, Vice Chair

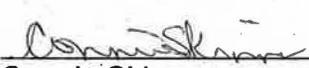

Randy Brown

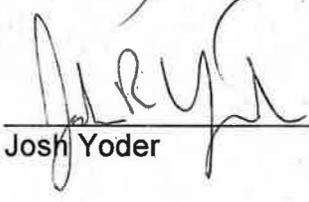

David Fleetwood


Dorsey Hager, Jr.


Bruce Lackey


Jan Shannon


Connie Skinner


Josh Yoder