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TROUBLE PAYING UTILITY BILLS?

Percentage of Income Payment Plan (PIPP Plus) is an extended payment plan to help eligible consumers pay electric and/or natural gas bills year-round. Eligible households must get service from a utility regulated by the Public Utilities Commission of Ohio (PUCO) and have a total income at or below 175% of federal income guidelines. PIPP Plus payments are based on income instead of usage. PIPP participants are required to:

- Pay 5% of monthly income for electric and/or natural gas service, 10% for all electric homes (\$10 minimum payment)
- Pay on time and in full to receive PIPP credits
- Stay current with payments & reverify as needed to avoid removal from the program and/or having to pay money back to PIPP
- Apply through local Energy Assistant Providers/ community action agencies. Applications can be started and reverified at www.energyhelp.ohio.gov

2025-2026 Income Guidelines		
Size of household*	12-Month Limit	30-Day Limit
	175%	175%
1	\$27,387.50	\$2,251.03
2	\$37,012.50	\$3,042.12
3	\$46,637.50	\$3,833.22
4	\$56,262.50	\$4,624.32
5	\$65,887.50	\$5,415.12

* For families/households with more than 5 members, please contact your local Energy Assistance Provider.

OCC's [Percentage of Income Payment Plan \(PIPP Plus\)](#) fact sheet has details or contact your local Energy Assistance Provider/community action agency.

For more utility assistance information visit: www.occ.ohio.gov/utilityassistance



Office of the Ohio Consumers' Counsel
"Your Residential Utility Consumer Advocate"
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