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AT RISK OF LOSING YOUR HEATING SOURCE?

THE WINTER CRISIS PROGRAM CAN HELP!

The Winter Crisis Program (WCP) is available for eligible households **once from Nov. 1 to March 31**. Must have a shut-off notice, had service shut-off, need to set up new service or pay to transfer service, have a Percentage of Income Payment Plan (PIPP Plus) default or need to enroll in PIPP, OR have less than 25% supply of bulk fuel.

TO APPLY:

- Start an application online and/or find your local Energy Assistance Provider at www.energyhelp.ohio.gov.
- Complete an application & interview with your local Energy Assistance Provider/community action agency
- Submit proof of income for all household members 18 years & older
- Provide a list of all household members, including birth dates, Social Security numbers, & proof of citizenship (or legal residency)

2024-2025 Income Guidelines	
Size of household*	175% of Total Gross Annual Household Income
1	\$26,355
2	\$35,770
3	\$45,185
4	\$54,600
5	\$64,015
* For families/households with more than 5 persons, please contact your local Energy Assistance Provider.	

Applicants must submit all required documentation and have an appointment with the local Energy Assistance Provider/community action agency. Once the appointment is made, utilities regulated by the Public Utilities Commission of Ohio must delay disconnection for 30 days after that appointment.

WCP may also be used for fuel tank replacement and/or testing, and heating unit repair or replacement.

Contact your local Energy Assistance Provider/ community action agency for more details.

For more utility assistance information visit: www.occ.ohio.gov/utilityassistance



Office of the Ohio Consumers' Counsel
"Your Residential Utility Consumer Advocate"
www.occ.ohio.gov