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TROUBLE PAYING UTILITY BILLS?

Percentage of Income Payment Plan (PIPP Plus) is an extended payment plan to help eligible consumers pay electric and/or natural gas bills year-round. Eligible households must get service from a utility regulated by the Public Utilities Commission of Ohio (PUCO) and have a total income at or below 175% of federal income guidelines. PIPP Plus payments are based on income instead of usage. PIPP participants are required to:

- Pay 5% of monthly income for electric and/or natural gas service, 10% for all electric homes (\$10 minimum payment)
- Pay on time and in full to receive PIPP credits
- Stay current with payments & reverify as needed to avoid removal from the program and/or having to pay money back to PIPP
- Apply through local Energy Assistant Providers/ community action agencies. Applications can be started and reverified at www.energyhelp.ohio.gov

2024-2025 Income Guidelines	
Size of household*	175% of Total Gross Annual Household Income
1	\$26,355
2	\$35,770
3	\$45,185
4	\$54,600
5	\$64,015
* For families/households with more than 5 persons, please contact your local Energy Assistance Provider.	

OCC's [Percentage of Income Payment Plan \(PIPP Plus\)](#) fact sheet has details or contact your local Energy Assistance Provider/community action agency.

For more utility assistance information visit: www.occ.ohio.gov/utilityassistance



Office of the Ohio Consumers' Counsel
"Your Residential Utility Consumer Advocate"
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