

# HIGH HEATING BILLS?

FINAL NOTICE

PAST DUE

Ms.  
Current Name  
Street Name, 1  
70000 City Name



Scan for more  
information

## THE HOME ENERGY ASSISTANCE PROGRAM (HEAP) CAN HELP!

HEAP is a federally funded program managed by the Ohio Department of Development to help income-eligible households with winter heating costs. Households at or below 175% of the federal income level (see chart) may receive a credit once per winter heating season towards their primary heating source—electric, natural gas, or bulk fuel.

### Three ways to apply until May 31, 2025:

- Online at [www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov)
- Appointment with your local Energy Assistance Provider/community action agency
- Mail in an Energy Assistance application\* from [www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov)

\* Applications may take more than 12 weeks to process. HEAP benefits start being applied in January. Always sign, date, and provide all required documents to avoid delay.

### 2024-2025 Income Guidelines

Size of household*	175% of Total Gross Annual Household Income
1	\$26,355
2	\$35,770
3	\$45,185
4	\$54,600
5	\$64,015

\* For families/households with more than 5 persons, please contact your local Energy Assistance Provider.

## Contact your local Energy Assistance Provider/ community action agency for more details

For more utility assistance information visit: [www.occ.ohio.gov/utilityassistance](http://www.occ.ohio.gov/utilityassistance)



**Office of the Ohio Consumers' Counsel**  
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