FirstEnergy offers numerous energy efficiency programs for its customers. Complete information about these programs is available online at [www.firstenergycorp.com/content/customer/save_energy/save_energy_ohio.html](http://www.firstenergycorp.com/content/customer/save_energy/save_energy_ohio.html) or via telephone at 1-800-633-4766 (Ohio Edison), 1-800-447-3333 (Toledo Edison) or 1-800-589-3101 (The Illuminating Company).

These programs are only available to FirstEnergy customers. Energy efficiency programs are subject to change. For the latest availability information and eligibility requirements, contact FirstEnergy.

**Home Energy Analyzer**
With a FirstEnergy online account, you can analyze your bill at FirstEnergy’s website and get recommendations for improving your energy efficiency.

**Online Store**
FirstEnergy offers discounts on ENERGY STAR LED lightbulbs at its online store. At FirstEnergy’s online store, [https://energysaveohio-home.com/](https://energysaveohio-home.com/), you can order lightbulbs, appliances, electronics, and other energy efficient products.

**Appliance programs**
Have you been considering replacing your old refrigerator, freezer,
The Office of the Ohio Consumers’ Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.

For more information, please visit the OCC website at www.occ.ohio.gov.

dehumidifier, or room air conditioner? If you are a FirstEnergy customer, you could receive up to $150 in rebates, plus $150 a year in energy costs, for recycling your appliance. There are some limitations. Each household is limited to two refrigerators/freezers and two air conditions/dehumidifiers per year. The refrigerators and freezers must be in working condition and 10-30 cubic feet in size. Recycling and pickup are offered at no cost. Call (855) 485-7463 or visit FirstEnergy’s website to learn more and sign up www.ohioenergykit.com.

HVAC Maintenance Rebate
If you invest in a tune-up of heating and cooling equipment through FirstEnergy’s HVAC Maintenance Program, you will receive a $50 rebate as well as monthly energy savings. Find participating contractors here: https://energysaveohio-home.com/hvac/hvac-maintenance/

Residential Comprehensive Audit Program
You can have your home inspected by a trained energy specialist at no cost. The specialist can offer recommendations for improving your energy efficiency and, with permission, install an energy efficiency starter kit during the house call. The kit may include LED lightbulbs, a water efficient shower head, faucet aerators, and insulating pipe wrap. To schedule an appointment, email firstenergyaudits@franklinenergy.com or call (855) 314-9962.

Community Connections Program
This consumer assistance program offers services and upgrades at no cost to income-eligible customers. Depending on your electricity usage, Community Connections may provide you with an in-home energy usage evaluation and energy efficient improvements, such as:

- Sealing air leaks in attic walls or foundations;
- Attic and/or wall insulation;
- Appliance testing and possible replacement;
- Electric water heater inspection;
- Faucet aerators; or
- Energy education.

Eligible customers must have a household income at or below 200 percent of the Federal Poverty Guidelines. Contact your local Community Action Agency to complete an application. Find your agency at www.oacaa.org/directory/ or call 614-224-8500.

Taking steps to improve energy efficiency is a smart investment. FirstEnergy’s programs could save you money on your electric bills. See more smart energy tips at the Office of the Ohio Consumers’ Counsel’s website.