



Office of the Ohio Consumers' Counsel

Your Residential Utility Consumer Advocate

CONSUMERS' FACT SHEET

Office of the Ohio Consumers' Counsel

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FIRSTENERGY ENERGY EFFICIENCY PROGRAMS



FirstEnergy offers several energy efficiency programs for its customers. Complete information about these programs is available online at www.energysaveohio.com or via telephone at 1-800-633-4766 (Ohio Edison), 1-800-447-3333 (Toledo Edison) or 1-800-589-3101 (The Illuminating Company).

Home Energy Analyzer

With a FirstEnergy online account, you can analyze your bill at FirstEnergy's website and get recommendations for improving your energy efficiency.

Online Store

FirstEnergy offers discounts on ENERGY STAR LED lightbulbs at its online store. At FirstEnergy's online

store, www.energyfederation.org/firstenergy, you can order lightbulbs and other energy efficient products.

Community Connections Program

This consumer assistance program offers services and upgrades at no cost to income-eligible customers. Depending on your electricity usage, Community Connections may provide you with an in-home energy usage evaluation and energy efficient improvements, such as:

- ▶ Sealing air leaks in attic walls or foundations;
- ▶ Attic and/or wall insulation;
- ▶ Appliance testing and possible replacement;
- ▶ Electric water heater inspection;

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The Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts.

The state agency also educates consumers about electric, natural gas, telephone and water issues.

For more information, please visit the OCC website at www.occ.ohio.gov.



The Office of the Ohio Consumers' Counsel is an equal opportunity employer and provider of services.

- ▶ Faucet aerators; or
- ▶ Energy education.

Eligible customers must have a household income at or below 200 percent of the Federal Poverty Guidelines. Contact your local Community Action Agency to complete an application. Find your agency at www.oacaa.org/directory/ or call 614-224-8500.

Taking steps to improve energy efficiency is a smart investment. FirstEnergy's programs could save you money on your electric bills. See more smart energy tips at the Office of the Ohio Consumers' Counsel's website, www.occ.ohio.gov/smartenergy.

2018 Income Guidelines

Size of household*	Total Gross Annual Household Income			
	135%	150%	175%	200%
1	\$16,389	\$18,210	\$21,245	\$24,280
2	\$22,221	\$24,690	\$28,805	\$32,920
3	\$28,053	\$31,170	\$36,365	\$41,560
4	\$33,885	\$37,650	\$43,925	\$50,200
5	\$39,717	\$44,130	\$51,485	\$58,840
6	\$45,549	\$50,610	\$59,045	\$67,480
7	\$51,381	\$57,090	\$66,605	\$76,120
8	\$57,213	\$63,570	\$74,165	\$84,760

* For families/households with more than 8 persons, please contact your local community action agency.