



Office of the Ohio Consumers' Counsel

Your Residential Utility Consumer Advocate

CONSUMERS' FACT SHEET

Office of the Ohio Consumers' Counsel

65 East State Street
7th Floor, Columbus, OH
43215

E-MAIL:
occ@occ.ohio.gov

WEBSITE:
www.occ.ohio.gov

AMERICAN ELECTRIC POWER ENERGY EFFICIENCY PROGRAMS



American Electric Power offers several energy efficiency programs for its customers. Complete information about these programs and energy saving tips are available online at www.aepohio.com/save/residential/programs/ or via telephone at 1-800-277-2177. These programs are only available to AEP Ohio customers. Energy efficiency programs are subject to change. For the latest availability information and eligibility requirements, contact AEP.

Appliance programs

Appliance Recycling

Have you been considering replacing your old refrigerator or freezer? If you are an AEP customer, you could receive up to \$100 in rebates, plus \$150 a year in energy costs, for recycling your appliance with AEP. There are some limitations. Each household is limited to two appliances per year. The appliance must be in working condition and 10-30 cubic feet in size. Recycling and pickup are offered at no cost. Call 1-866-899-9862 or visit AEP's website to schedule an appointment for pickup.

Appliance Rebate Program

AEP offers rebates on new ENERGY STAR appliances, including washers, dehumidifiers, Smart thermostats, and more. After purchase, mail-in or complete a rebate form online from AEP's website. Submit your rebate form along with a sales receipt and a recent electric bill to receive your cash-back rebate. Households are limited to one rebate per product type per year. Contact 1-866-997-3578 for more information.



Efficient lighting discounts

AEP offers discounts on ENERGY STAR certified LED lightbulbs at participating retail stores. For a complete list of participating retailers or to shop for lightbulbs online, visit AEP's efficient lighting website.

Online programs

Energy profile

AEP's website provides information on where your home is wasting energy, how much money you could save by making improvements, and if you qualify for rebates. Complete your profile on the website to receive an energy efficiency kit at no cost.

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The Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts.

The state agency also educates consumers about electric, natural gas, telephone and water issues.

For more information, please visit the OCC website at www.occ.ohio.gov.



The Office of the Ohio Consumers' Counsel is an equal opportunity employer and provider of services.



Energy calculator

Understand how much energy you use with energy calculators at AEP's website. There are calculators for your home, your appliances, and your lighting. The appliance calculator estimates the costs of operating appliances on a monthly and annual basis. The lighting calculator estimates the money you could save by switching to CFL or LED lightbulbs. AEP's energy calculator tools are available at www.aepohio.com/save/residential/calculate/.

It's Your Power App

If you have a smart meter on your home, you can use this free mobile app to analyze electricity use in your home and save energy. The app can also be used to control your smart home devices.

Community Assistance Program

If you are enrolled in the Percentage of Income Payment Plan (PIPP), Home Weatherization Assistance Program (HWAP), or Home Energy Assistance Program (HEAP) or you are at or below 200 percent of the Federal Poverty Guidelines, you are eligible for AEP's community assistance program. Find your local community action agency at www.oacaa.org or call 1-800-672-2231 for more information and to register. As part of the program, you may receive a home energy assessment, freezer or refrigerator replacement, and other energy-saving improvements at no charge.

Taking steps to improve energy efficiency is a smart investment. AEP's programs could save you money on your electric bills. See more smart energy tips at the Office of the Ohio Consumers' Counsel's website.