



## Office of the Ohio Consumers' Counsel

Your Residential Utility Consumer Advocate

# CONSUMERS' FACT SHEET

### Office of the Ohio Consumers' Counsel

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# AMERICAN ELECTRIC POWER ENERGY EFFICIENCY PROGRAMS



American Electric Power offers several energy efficiency programs for its customers. Complete information about these programs and energy saving tips are available online at [www.aepohio.com](http://www.aepohio.com) or via telephone at 1-800-277-2177. These programs are only available to AEP Ohio customers. Energy efficiency programs are subject to change. For the latest availability information and eligibility requirements, contact AEP.

### Programs for homeowners

#### In-home Energy Assessment

As an AEP customer, you can have your home inspected by a trained assessor. The inspection is an hour-long assessment that will cost you \$25. As part of the assessment, the assessor can install energy efficient devices such as CFL lightbulbs, a water efficient shower head and smart power strips. You will receive personalized recommendations for improving your energy efficiency and information about rebates from AEP.

#### In-home Energy Audit

As an AEP customer, you can have your home inspected by a professional energy auditor. You can pay \$50 and the auditor can conduct a four-hour audit. As part of the audit, the auditor can install energy efficient devices such as CFL lightbulbs, a water efficient shower head and faucet aerators. You will be eligible for rebates for insulation and air sealing, and you will receive personalized recommendations for improving your energy efficiency.

### Appliance programs

#### Appliance Recycling

AEP can recycle your old refrigerator or freezer. The appliance must be in working condition and 10-30 cubic feet in size. Call 1-866-899-9862 or visit AEP's website to schedule an appointment for pickup. Recycling and pickup is offered at no cost. For a limited time only, AEP will offer participating customers a \$50 incentive.

#### Appliance Rebate Program

AEP offers rebates on new ENERGY STAR appliances. After purchase, mail-in or complete a rebate form online from AEP's website. Submit your rebate form along with a sales receipt and a recent electric bill to receive your cash-back rebate. Contact 1-866-997-3578 for more information.

#### Efficient lighting discounts

AEP offers discounts on ENERGY STAR CFL and LED lightbulbs at participating retail stores such as Home Depot, Costco and Sam's Club. You will need your AEP account number to complete an order. For a complete list of participating retailers or to shop for lightbulbs online, visit at AEP's efficient lighting website, [www.energyfederation.org/aepohio/](http://www.energyfederation.org/aepohio/).

### Online programs

#### Energy profile

AEP's website provides information on where your home is wasting energy, how much money you could save by making improvements, and if you qualify for rebates. Complete your profile on the website to receive an energy efficiency kit at no cost.

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AMERICAN ELECTRIC POWER

# ENERGY EFFICIENCY PROGRAMS

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The Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts.

The state agency also educates consumers about electric, natural gas, telephone and water issues.

For more information, please visit the OCC website at [www.occ.ohio.gov](http://www.occ.ohio.gov).



The Office of the Ohio Consumers' Counsel is an equal opportunity employer and provider of services.

### Energy calculator

Understand how much energy you use with energy calculators at AEP's website. The appliance calculator estimates the costs of operating appliances on a monthly and annual basis. The lighting calculator estimates the money you could save by switching to CFL or LED lightbulbs.

### Community Assistance Program

If you are enrolled in the Percentage of Income Payment Plan (PIPP), Home Weatherization Assistance Program (HWAP), or Home Energy Assistance Program (HEAP) and are at or below 200 percent of the Federal Poverty

Guidelines, you are eligible for AEP's community assistance program. Find your local community action agency at [www.oacaa.org/agency-directory/](http://www.oacaa.org/agency-directory/) or call 1-800-672-2231 for more information and to register. As part of the program, you may receive a home energy assessment, air sealing, CFL lightbulbs, insulation and refrigerator replacement.

Taking steps to improve energy efficiency is a smart investment. AEP's programs could save you money on your electric bills. See more smart energy tips at the Office of the Ohio Consumers' Counsel's website, [www.occ.ohio.gov/smartenergy](http://www.occ.ohio.gov/smartenergy).

## 2016-17 Income Guidelines

Size of household*	Total Gross Annual Household Income		
	150% (PIPP Plus)	175% (HEAP)	200% (HWAP)
1	up to \$17,820.00	\$20,790.00	\$23,760.00
2	up to \$24,030.00	\$28,035.00	\$32,040.00
3	up to \$30,240.00	\$35,280.00	\$40,320.00
4	up to \$36,450.00	\$42,525.00	\$48,600.00
5	up to \$42,660.00	\$49,770.00	\$56,880.00
6	up to \$48,870.00	\$57,015.00	\$65,160.00
7	up to \$55,095.00	\$64,277.50	\$73,460.00
8	up to \$61,335.00	\$71,557.50	\$81,780.00

\*For households with more than eight members, add \$6,240 for 150%, \$7,280 for 175% and \$8,320 for 200% per member.