



Home Energy Assistance Program Made Easy

2009-2010 Heating Assistance Guidelines

What you need to qualify for HEAP:

- Have electric or natural gas service for home heating from a regulated utility company such as: American Electric Power, Duke Energy, Columbia Gas of Ohio, Dayton Power & Light, Dominion East Ohio, FirstEnergy or Vectren Energy Delivery of Ohio. Consumers who use bulk fuel (bottled gas, coal, fuel oil, kerosene, propane and wood) also are eligible. HEAP is not available to customers living in federally funded housing where the heat is included in the rent.
- Have a total household income at or below 200 percent of the federal poverty level.

Size of household	Annual gross income guidelines
1	\$21,660.00
2	\$29,140.00
3	\$36,620.00
4	\$44,100.00
5	\$51,580.00
6	\$59,060.00
7	\$66,540.00
8	\$74,020.00

For households with more than eight members, add \$7,480 per person.

What you need to apply:

- Proof of income for all residents 18 year of age or older, for the past 12 months.
 - Types of income include: child support, disability, unemployment benefits, worker's compensation, welfare, social security, supplemental security income, pensions and/or a copy of a most recent paycheck. Self-employment quarterly tax estimate forms also are accepted.
- A copy of your most recent utility bill.
- Your completed and signed HEAP application to be submitted August 1, 2009 through May 31, 2010.
- Social security number and birthdate for all residents in the home. A birth certificate and Social Security card are required when applying in person.

Where to get applications:

- Ohio Department of Development
Call toll free at 1-800-282-0880
- Office of the Ohio Consumers' Counsel
Call toll free at 1-877-PICKOCC (1-877-742-5622)
- County Departments of Job and Family Services
- Community action agencies
- Local utility company offices (natural gas customers should check with utility company for other requirements)

The Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues and resolves complaints from individuals. To receive utility information, brochures, schedule a presentation or file a utility complaint, residential consumers may call 1-877-PICKOCC (1-877-742-5622) toll free in Ohio or visit the OCC Web site at www.pickocc.org.

The Office of the Ohio Consumers' Counsel is an equal opportunity employer and provider of services.

For additional information from the Office of the Ohio Consumers' Counsel:

Call: 1-877-PICKOCC (1-877-742-5622) toll free or (614) 466-8574
Write: 10 West Broad Street, Suite 1800, Columbus, Ohio 43215-3485
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