



# Speakers Bureau

*Providing education and resources about utilities services.*

Your Residential Utility  
Consumer Advocate

Office of the Ohio  
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**SPEAKER  
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## Andrew Tinkham

### *Biographical Information*

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Andrew Tinkham is an Outreach and Education Program Specialist with the Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate. He joined the OCC in November 2002 as a compliance investigator in the consumer services division and later transferred to the communications department in November 2006.

As an outreach and education program specialist, Andrew's responsibilities include conducting presentations to social and human service agencies, community and professional organizations and other interested groups on a wide range of utility topics including electric, natural gas, telephone and water. He also plays an active role in educating consumers about OCC's services by meeting with consumers, answering their questions and distributing information such as fact sheets, brochures and newsletters. Andrew coordinates OCC's outreach and education efforts in the Eastern Ohio area and throughout Ohio's colleges and universities.

Before joining the OCC, he worked in various positions at CoreComm and as a customer support clerk at AirTouch Cellular. Andrew earned a bachelor's degree in history with a minor in communications from Otterbein College.

The Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.

To receive utility information, brochures, or schedule a presentation, residential consumers may call 1-877-742-5622 toll free in Ohio or visit the OCC website at [www.occ.ohio.gov](http://www.occ.ohio.gov).

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