

# Employee Recognition

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Exceptional employees are recognized by OCC's directors on a bi-monthly basis. Employees are acknowledged for their outstanding work on behalf of Ohio's residential utility consumers and for exemplifying OCC's mission, vision and values. Annually, all OCC employees select one employee of the year.

## 2012 Employee of the Year



### Patti Mallarnee

Patti Mallarnee, senior administrative assistant, was selected as OCC's 2012 Employee of the Year by her peers.

Ms. Mallarnee began her career at OCC in 1984 and has been an integral part of the agency ever since. She is a dedicated employee who currently assists the consumers' counsel with high-level administrative responsibilities in the legal department. She coordinates case work related to the natural gas industry, tracks case team assignments and activities, supervises OCC's case team coordinator, and is assigned to multiple cases as case team coordinator herself.

Ms. Mallarnee graduated cum laude from Ohio Dominican University with a degree in business administration. She is an asset to OCC and to Ohio's residential utility consumers. She was chosen as the January/February 2012 Employee of the Months.

## Erin Biehl

Employee of the Months for September/October 2011, Erin Biehl is the public affairs assistant. Ms. Biehl started at OCC for a second time in 2010 and is responsible for customer service duties for the agency, writing and editing publications, and assisting the director of public affairs.

## Gina Brigner

Selected as OCC's Employee of the Months for November/December 2011, Gina Brigner is the administrative assistant in the Analytical Services Department. She is responsible for managing subscriptions, preparing documents for utility cases and assisting the director of analytical services.

## Kathy Hagans

Kathy Hagans, chosen Employee of the Months in March/April 2012, is a principal regulatory analyst at OCC. She joined OCC in 1983 and held various positions in the Analytical Services Department during her nearly 30 years with the agency. Ms. Hagans currently works on cases pertaining to the electric, natural gas, and telecommunications industries.

## Maureen Grady

Maureen Grady, selected as Employee of the Months in May/June 2012, is an assistant consumers' counsel at OCC. Ms. Grady came to OCC in 2004, having previously worked for the Agency as a legal intern and then as a staff attorney on two different occasions. Currently, Ms. Grady specializes in electric cases; however, she participates in a variety of utility cases as needed by the Legal Department.

## Kyle Kern

Employee of the Months for July/August 2012, Kyle Kern is an assistant consumers' counsel at OCC. Ms. Kern joined OCC in April 2010 after she was a legal intern for the agency in 2007. Ms. Kern dedicates much of her time to representing consumers in a variety of electric related cases at the state and federal level.

## Ray Foeller

Employee of the Months for September/October 2012, Ray Foeller is a senior outreach and education specialist at OCC. He joined the agency in 1997 in the former call center and moved to the outreach area in 1998. Mr. Foeller provides educational opportunities to groups throughout Ohio.